

# NAME

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## Senior Data Center Manager

*Leader of large data centers, achieving exceptional cost savings and productivity levels.*

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Technically sophisticated Senior Data Center Manager with the proven ability to lead the operations, maintenance, and security of large data centers to drive operational efficiency and profitability. Management and leadership talents leveraged to oversee multi-million-dollar capital projects as well as develop and implement policies spanning operations, preventative maintenance, support, and security. Extensive experience optimizing space by designing utilization and hardware plans for ongoing and special projects. Motivational team leader who sets and facilitates the achievement of high-reaching goals.

*Data Center Operations Management / Infrastructure / Project Management  
Cost & Energy Savings / Power Calculations / Internal Audit Management  
Equipment Commissioning / Policy Development & Implementation / User Support  
Troubleshooting & Issue Resolution / Contract Management*

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## PROFESSIONAL EXPERIENCE

**Facilities Director**, CenturyLink, Irvine, CA 01/2015 - current  
Manage the operations and engineering support for six data centers across the Western US. Coordinate major facilities maintenance and installation projects to ensure power and HVAC/building controls maintain a stable environment for internal and external customers.

- Developed a formal training program for Facility Engineers and Facility Managers
- Maintaining 99.999% Data Center Operations
- Accepted and excelled with additional team leadership roles in Security and other process development projects

**Senior Data Center Engineering Manager**, QTS, Los Angeles, CA 10/2008 – 12/2014  
Oversaw Data Center Architectural Design for capital projects valued at up to \$23M to meet project budget and timeline parameters. Drove efficient operations through continuous monitoring of project phases and teams and proactive problem resolution. Collaborated with project stakeholders to resolve issues and mitigate risk. Achieved cost savings through strategic procurement, working closely with vendors and suppliers to negotiate pricing and discounts. Managed Tier 2 support for the data center, leading a support team in effective troubleshooting and resolution to minimize disruption.

### Key Achievements:

- Slashed operational costs by \$12M+ through extensive improvements identified by auditing Data Center infrastructure and operations and developing new policies and procedures.
- Drafted and implemented standards on HVAC and electrical systems at all enterprise sites that resulted in migrating all data centers to three phase power and standard HVAC systems. This
- created efficiencies in spare parts inventories and cooling capabilities. Pursued an aggressive cooling efficiency program that resulted in a savings of over \$9M at all 16 data center sites.
- Developed new standards for purchasing and installing data cabinets.
- Researched and developed new standards for fiber procurement and installation contracts, saving over \$3M in the first year.
- Instrumental in selecting equipment and managing the commissioning of equipment at all data center sites, including projects as large as 10MW generator upgrades and major UPS system installations.
- Facilitated the development of the Verizon Apple Cloud by designing its hardware layout.

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**Senior Data Center Manager**, Vantage Data Centers, Santa Clara, CA

10/1990 – 12/2011

Directed operations of Vantage's largest Data Center, a 596k square foot facility N+2 design (Tier 3), by contributing to implementation and ongoing management of site operations, maintenance, security, and capital programs. Oversaw user access to systems to maintain security for all West Coast data centers in line with company policies and protocols. Optimized facility space by planning and executing space and hardware designs. Managed the contracts and performance of facility and security service providers to enforce service level agreements and negotiate contract pricing and terms.

**Key Achievements:**

- Accomplished 0 outages and no production downtime in 23 years through strategic preventative maintenance and policy improvements to drive operational efficiency.
- Cut \$9.1M in energy savings by collaborating with Santa Clara Electric & Gas (SCG&E) to reduce energy consumption by 27%.
- Led regulatory compliance with OSHA and NEC standards to mitigate risk and develop policies and practices to ensure safety.

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## QUALIFICATIONS & TRAINING

### Certifications:

**Certified Data Center Management Professional (CDCMP)**, CNET, 2012

**Certified Data Center Design Professional (CDCDP)**, CNET, 2008

**ITIL Certification**, 2008

**Sarbanes-Oxley Certification**, 2005

### Training:

*Facilities Design and Planning*

American Management Association, 2008

*Advanced Strategies in Facilities Management*

Association of Energy Engineers/Energy Conservation, 2005

*Bellcore Building Mechanical Systems & Electrical Systems*

American Management Association, 1993